

Potchefstroom Dienssentrum (Service Centre) **ANNUAL REPORT**

2025 - 2026



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Potch Dienssentrum



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<http://potchdienssentrum.co.za>

HISTORICAL BACKGROUND

During 1982, the first International Year of the Aged was celebrated.

An appeal was made worldwide for the rendering of more community services to enable older people to function independently and self-reliantly in their communities for as long as possible. Services to older people in Potchefstroom were initiated by the Student Community Services Institution of the former PU for CHE (Potchefstroom University for Christian Higher Education), now the North West University (NWU), Potchefstroom Campus. On Tuesday, 3 August 1982, the first Mooirivier Club Meeting took place, which resulted in the establishment of the POTCHEFSTROOM DIENSSENTRUM (the Service Centre) one year later (on 1 October 1983).

MISSION

1. To render the best elderly care services in Potchefstroom.
2. To deliver the most cost-effective quality services.
3. To guarantee client satisfaction; and
4. To render services with compassion.

OBJECTIVE

To render supportive services to older people in the community in order to enable them to function self-reliantly and actively in their own homes for as long as possible.

BOARD OF CONTROL 2026 - 2029



Back, left to right: Jaco Esterhuysen, ds. Sanré Benadé, dr. Sanet Jv Rensburg, Wendri Eloff, Francois vd Walt, prof. Grieta Hanekom, Raadt Rademeyer, prof. Herman Strydom

Front, left to right: Corrie Venter, Willem Jooste (chairman), Aletta Steyn, Gerda Deacon

Absent: Hannelie Erasmus, Willie Bezuidenhout, Regardo Bornman, Louis du Plessis, Marietha Oelofse, Chris Hattingh

FINANCIAL COMMITTEE

The Financial Committee is responsible to control the financial statements of the Service Centre; to approve the annual budget; and to ensure that the Service Centre in general is managed on a sound basis.

Members of the Financial Committee: Jaco Esterhuysen (Chairperson); Bobby Leach; Chris Hattingh; Gerrie Cloete; Corrie Venter; Willem Jooste; Willie Bezuidenhout; Raadt Rademeyer; Francois van der Walt; Sanet Jansen van Rensburg; Carla Maritz; Ananda Beukman and Cecil Bezuidenhout.

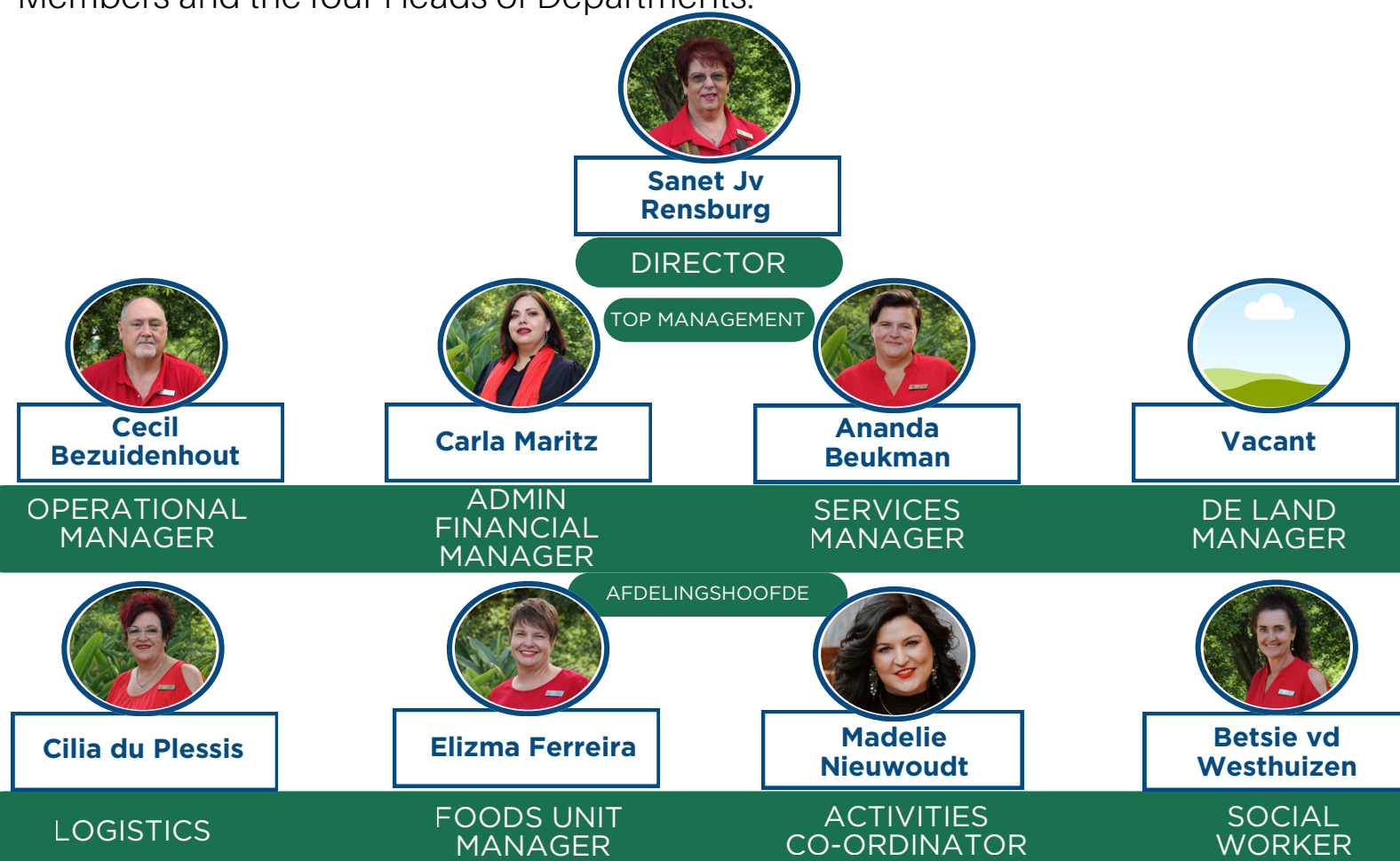
SERVICES COMMITTEE

The Services Committee meets on a quarterly basis to consider reports about the services rendered by the personnel; to evaluate objectives and goals; and to advise and provide guidelines to the personnel.

Members of the Services Committee (2026 – 2029): Christa van der Walt; Grieta Hanekom; Anita Dippenaar; Marietha Oelofse (Chairperson); Herman Strydom; Annemarie van Wyk; Corrie Venter; Sanré Benadé; Gerda Deacon; Hannelie Erasmus; Aletta Steyn; Carla Maritz; Cecil Bezuidenhout; Sanet Jv Rensburg; Ananda Beukman; Cilia du Plessis; Madelie Nieuwoudt and Betsie vd Westhuizen

MANAGEMENT

The Management of the Service Centre consists of the five Top Management Members and the four Heads of Departments.



PERSONNEL

The Service Centre boasts with a team of 97 full-time workers, as well as 52 caregivers. Without our dedicated personnel it will be impossible to render compassionate services to our target group.

MEMBERSHIP

The financial year 2025 – 2026 was closed with 1 297 fully paid-up members.

MEMBERS: PROFILE

Ages:

Younger than 60 -	2%
60 – 64 years-	6%
65 – 69 years-	12%
70 – 79 years-	39%
80 – 89 years-	35%
90 years and older -	6%



SERVICES

The support services rendered by the Service Centre are aimed at keeping the senior citizens of Potchefstroom in a position to function independently in their community for as long as possible.

2025 - 2026

Meals-on-wheels	- 23 770 meals	Garden Services	- 35 clients
De Land	- 12 167 meals	Domestic Services	- 126 clients
Community	- 98 299 meals	Home Nursing	- 51 patients
Clinic Services	- 505 clients	Home Care	- 95 patients
Social Work	- 320 clients	Transport	- 248 clients
Wheelchair Transport	- 11 clients	Foot Care	- 400 clients
Socialising	- 813 clients		



GROUPS

A Loss Accompaniment Course, as well as programmes for Parkinsons and Empowerment for groups of retired volunteers and personnel, were presented.

SOCIAL ACTIVITIES

Active ageing means growing older in a way which is healthy, meaningful and fulfilling. This includes physical activities, social involvement and spiritual stimulation. In short, active ageing means taking care of yourself, staying in meaningful contact with others and continuing learning and enjoying so that ageing goes hand in hand with energy and joy. Every activity presented by the Service Centre, together with the number of members involved, is listed as follows:

Activities	2025/26	Activities	2025/26
Biocinetics	54	Knitting Club	26
Book Club	13	Bible Study	27
Bokmakierie Bird Watchers	25	Sit Sit So Dance	48
Bridge	27	Spiritual Talks	97
Canasta	27	Club Meetings	417
Golden Years Word Hour	33	Military History	44
KuierKlets Inspiration	17	Rummicub	25
Line Dance	37	Hiking Club	15
Mooirivier Choir Group	56	Story Hour	16
Mooirivier Club	362	Art Class	19
Sit Sit So Inspiration	41	Friday Talks	82
Chess	30	Outings & Walk-about	219
Strong & Sturdy	38	Volkspeler	39
Tours	30	Friday Exercise	17
Grand Total: 1 881			

MOOIRIVIER CLUB MANAGEMENT

2026 - 2029



Back, L to R: Jacolette Laubscher, Jordi Mentz, Beverley van der Heever, Christa van der Walt, Anita Dippenaar
Front, L to R: Ronel Smit, Aletta Steyn (chairman), Lawren Oelofse

These precious volunteers primarily take care of all arrangements pertaining to the Mooirivier Club Meetings on a Tuesday.

DE LAND 55+ ESTATE

On 6 August 2018, the contract was signed for the Potchefstroom Dienssentrum (Service Centre) to become the official service provider for the de Land 55+ Estate Development. On 11 April 2019, the official inauguration of the Estate took place and on 30 March 2019, the first resident of the de Opstal Supporting Care Centre settled in. On 31 March 2026, there were 201 residents of the de Hoek; de Landsorg Care Centre; Uitspan; Weltevrede; and Welverdiend. A total of 185 persons from the de Land 55+ Estate have made use of services rendered by the Service Centre.



VOLUNTEERS

During the year under review, a total of 181 volunteers performed almost 9 620 hours of service at the Service Centre. We sincerely appreciate the time, knowledge, gifts and talents you have availed to our institution. Your dedicated involvement allowed the personnel to perform a much wider range of quality services.

HOUSING

The Service Centre is the proud owner of three houses and 13 flats, which accommodate altogether 28 senior citizens.

FUNDRAISING

FUNDRAISING PROJECTS

Project to raise funds for the Service Centre include, inter alia, the Bazaar; a Collect-and-Go Bazaar; the prestigious Sprankeltee; a Golf Day; the Wine Festival; a Beer Carnaval; regular pancake sales; and market days at de Land.

DONATIONS

The past year was once again characterised by donors who financially supported the Service Centre. Donors have regularly donated goods and products which allowed us to maintain the total range of our services.

PROJECTS WITHOUT GAIN

Breakfast for Ministers of Religion; Thank You function for donors and volunteers; Wellness Bazaar; and the annual Xmas Dinner.

COMMUNITY PROJECTS

SASSA (South African Social Security Agency)

Since May 2011, the Service Centre has availed a room for free for people who wish to apply for a social grant (Older Persons; Disabled; Child Grant; occasional reviews; etc). During the financial year under review, altogether 971 persons have made use of the facility.

STUDENTS

During the year under review, Dietician -, Nursing and Social Work Students from the North West University have performed their internship and practical hours at the Service Centre.

HIGHLIGHTS

- Since 1 November 2024, Sister Ananda Beukman has been appointed as the Service Manager.
- Two new vehicles have been purchased on 30 May 2025 to improve our service delivery.
- To improve the general security situation around the Service Centre a Clear View Fence was erected.
- Our fundraising projects were very successful throughout the year and guaranteed a valuable contribution to the sustainability and maintenance of the Service Centre.
- Thanks to excellent financial management and successful fundraising projects, we have accumulated sufficient funds to deliver essential services and maintain our buildings and equipment.

THANK YOU

We express our sincere appreciation for the selfless contributions received during the financial year from our donors and volunteers. The dedication, assistance and services from our volunteers were invaluable. The precious community of Potchefstroom - every contribution, big and small - you have made an immeasurable difference. You have persevered with your support for and trust in the Service Centre, and these mean more to us than words can ever express.

A special word of gratitude to an unbelievable personnel team for your dedication, care and hard work. You have made a vast difference in the lives of our target group.



INCOME: R 27 006 787

Sources of Income	2021/22	2022/23	2023/24	2024/25	2025/26
Payment for Services	77%	75%	78%	75%	79%
Fundraising Projects	6%	7%	6%	8%	7%
Donations and Gifts	6%	2%	4%	1%	1%
Membership Fees	2%	2%	2%	2%	2%
Socialising	2%	5%	2%	5%	2%
Rent Income	7%	9%	8%	8%	8%
Interest Income	0%	0%	0%	1%	1%

EXPENCES: R 25 167 402.22

Expences	2021/22	2022/23	2023/24	2024/25	2025/26
Personnel	54%	51%	54%	52%	55%
Professional Services	1%	1%	1%	1%	1%
Maintenance, Terrain & Buildings	7%	4%	3%	2%	2%
Transport & Office	19%	20%	22%	22%	19%
Domestic	19%	24%	20%	22%	22%
Interest Expences	0%	0%	0%	1%	1%

BALANCE SHEET 31 MARCH 2026

ASSETS	2026	2025	2024
NON-CURRENT ASSETS	23 938 649	23 880 749	23 629 742
CURRENT ASSETS	<u>6 726 935</u>	<u>4 653 166</u>	<u>2 610 041</u>
	<u>30 665 584</u>	<u>28 533 915</u>	<u>26 239 783</u>
CAPITAL & LIABILITIES			
Capital & Reserves	26 399 360	24 502 077	21 783 405
Liabilities	<u>4 266 224</u>	<u>4 031 838</u>	4 456 378
Total Capital & Liabilities	<u>30 665 584</u>	<u>28 533 915</u>	<u>26 239 783</u>
Non-Current liabilities	2 869 284	2 890 935	3 532 746
Current Liabilities	1 396 940	1 140 903	923 632

POTCHEFSTROOM SERVICE CENTRE
WE RENDER SERVICES WITH COMPASSION